

Empowering communities with the Community Upliftment Precinct initiative

Fulfilling our constitutional duty

The City of Tshwane is committed to providing essential services to our communities. Despite our efforts, growing demands and limited resources place immense pressure on our ability to deliver these services efficiently.

Community involvement: A collaborative approach

Adopted by Council in November 2023, the Community Upliftment Precinct (CUP) Policy encourages community members to take proactive steps in their neighbourhoods. Initiatives such as cleaning sidewalks, cutting grass and repairing potholes have already begun, demonstrating the power of community involvement.

Benefits of the CUP initiative

The CUP initiative is designed to complement – not replace – municipal services. By participating, residents and businesses can enhance their public infrastructure, leading to a cleaner, more attractive precinct that positively impacts property values.

Formal agreements for sustainable impact

Under the CUP initiative, communities enter into voluntary agreements with the City of Tshwane. These agreements, represented by the relevant regional head and the community, outline specific activities agreed upon by both parties based on an operational plan. This plan identifies needs, simplifies complex issues, reduces conflicts, encourages dialogue and sets realistic expectations.



What the CUP initiative is not

- Not a lease or purchase of City property
- Not a procedure to resolve informal or unlawful land occupation
- Not a procedure for street closures or gated communities
- Not for duties on electricity, water or sewerage infrastructure
- Not for applications to keep animals or livestock in residential areas

Application process

- **Consultation:** Community consultation with ward councillor to draft a list of service delivery problems
- **Application submission:** Submit a CUP application to the Office of the City Manager
- **Evaluation:** The Office of the City Manager consults with the relevant regional head and service delivery departments to evaluate the application
- **Monthly review:** The Office of the City Manager evaluates CUP applications monthly with the applicant community, region and service delivery departments
- **Operational plan:** For approved applications, an operational plan is drafted containing conditions and standards
- **Approval:** The operational plan must be approved by both the regional head and community before submission to the City Manager for formal approval



Contact us

For CUP application enquiries, please contact the following officials:

- Bernard Hanekom: bernardh@tshwane.gov.za or 012 358 8710
- Lodie Venter: lodiev@tshwane.gov.za or 012 358 7883

JOIN US IN THE CUP INITIATIVE AND HELP US BUILD A BETTER, CLEANER AND MORE VIBRANT CITY!



A capital city that works for all its people.



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